



Australia's Baking Education Specialist Training Network



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Just where do you turn for quality training for your baking apprentices?
What is the most effective balance of total workplace versus. off-the-job
training? Is it 100% one way or the other?

The network of leading Baking Industry
Specialist Training Providers may be able to offer the answer!

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New initiatives make William Angliss a finalist at Training Awards



Staff from William Angliss Institute were present at the special ceremony, which took place at the glamorous Peninsula Room at Docklands in Melbourne.

Nick Hunt, CEO, William Angliss Institute, said: "We are incredibly pleased with the nomination. It's a great endorsement of the program. Our IPP is in response to the industry's needs and a clear example of the Institute's on-going innovation in developing and delivering high quality programs."

William Angliss Institute was delighted to be named as a finalist for the Victorian Training Initiative of the Year Award at the recent 2008 Victorian Training Awards. The Institute was nominated for the gong in recognition for its Diploma of Hospitality Management - Industry Placement Program (IPP) and was faced with competition from Apprenticeships Plus and Swinburne University of Technology.

Karon Hepner, Manager Hospitality and Business, said: "To make it to the final is credit to the vision and effort of everyone in the department, especially program coordinator Melissa Jennings. Since its inception, the program has gone from strength to strength. With 25 employers now on board, the level of buy-in from the Victorian hospitality industry speaks for itself."

William Angliss Institute is a dedicated training provider for the hospitality, tourism

and foods industries. Each year over 15,000 students are trained at the main campus in Melbourne.

The two-year IPP is focused on flexible learning, combining two semesters of William Angliss Institute training with a further two semesters of industry placement. The program was created to address a national skills shortage and the hospitality industry's need for quality, committed and properly trained staff.

William Angliss Institute CEO speaks on vision for the future

Business and industry leaders joined William Angliss Institute board, staff and alumni at a special dinner hosted at the Angliss Restaurant last week. The event was held by the Institute to thank all stakeholders for their support, and provide them with an overview of its vision for the future.

Nicholas Hunt, William Angliss CEO, said: "The William Angliss Institute Community is a diverse one. However, all stakeholders have two things in common ... a commitment to the industry's success, and a commitment to the value of skill development and the value that can be gained from that development."

William Angliss Institute is a dedicated training provider for the hospitality, tourism and foods industries. Hunt took the opportunity to speak about the organisation's national and international growth. In 2007 the Institute's revenue was \$45.4 million. Enrolments also continue to grow. Fifteen thousand students enrolled in 2007. This figure is made up of 5,500 fulltime students, 1,000 international students onshore and 1,000 off shore students.

Hunt went on to explain the expansion of the Institute's delivery footprint: "Operations are now delivered from Melbourne, St Kilda, Cranbourne, Brisbane, Sydney, Adelaide and

also internationally. Joint Venture Campuses operate in Shanghai, Nanjing, Hangzhou and Tianjin."

When discussing training reforms, Hunt stressed the value of partnerships and industry awareness. He said: "To deliver the best solutions for our clients, whether they are students or businesses, the Institute has established relationships and is working with a range of registered training organisations. These partnerships enable us to be flexible when meeting the demands of our clients and a growing industry."

Hunt went on to discuss the skills shortage in the service sector, referring to the problem as being, in his opinion, caused by a broad 'invest first, find staff later' attitude. He explained: "WAI's solution to this situation has been an active program in promoting the industry and employment opportunities. In shifting to a demand driven market, it is extremely important that potential students are presented to our industry in an informed and energized way, showcasing the opportunities which are possible."

"This work will continue and you will see more of our materials focused around the student

story, the business story and of the constantly impressive roles our graduates end up filling. We want to generate a desire amongst individuals to be involved in our industry and to encourage them to pick our institute as the place where they obtain their skills training."

When discussing the Institute's latest three year strategic plan, he said: "The plan centers around four themes - educational excellence, industry engagement, internationalisation and corporate and social responsibility."

"As we move forward, William Angliss Institute will continue to evolve and grow as the industry specialist in the national landscape. We will continue to develop a platform for self determination. We will adopt a pro-active approach to skills development and we will strive to add significant value to the industry and the community."

